

UCC: Standard procedure for walk-in patients with covid-19 risk

Screening questions for patient and all accompanying caregiver/family member: ask immediately upon arrival and stand ≥ 6 ft from patient if possible

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| 1) Have you or a close contact traveled outside of the US or Canada in the last 30 days? | Yes/No |
| 2) Have you had a fever of greater than 100.4°F in the past 3 days? | Yes/No |
| 3) Have you had a new rash in the past 3 days? | Yes/No |

IF PATIENT RESPONDS "YES" TO 2 OR MORE OF THESE QUESTIONS:

- GIVE PATIENT SURGICAL MASK TO WEAR IMMEDIATELY AND FOR ENTIRETY OF VISIT; AND
- ASK THE BELOW TWO QUESTIONS:

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| 4) Do you have a cough or shortness of breath AND have you had close contact with a laboratory-confirmed patient or patient under investigation for COVID -19 within the past 14 days? | Yes/No |
| 5) Do you have a cough or shortness of breath AND have you traveled to a geographic area with widespread cases of COVID-19 (as of March 6 th : China, Iran, Italy, Japan, South Korea) within 14 days of symptoms onset? | Yes/No |

IF PATIENT RESPONDS "YES" T 2+ OF Q1-Q3 **OR** "YES" TO EITHER Q4 OR Q5 → ISOLATE PATIENT, AND:

- Team Members who conduct screening and/or room patients may wear a surgical mask if desired
- Give patient a surgical mask, if not already done; instruct them to KEEP IT ON for duration of visit
- Notify triage nurse
- Room patient in designated room with door closed. If no room available, obtain patient's cell phone number and ask them to wait in the car or ask to wait in a designated area. Implement Standard, Contact, and Airborne precautions when entering patient room.
- Clinician to evaluate patient and contact:
 - Los Angeles County DPH Acute Communicable Disease Control (LACDC)
 - Weekdays 8:30 am – 5 pm: 213-240-7941, After-hours: 213-974-1234 and ask for a physician on call
 - Long Beach Health and Human Services:
 - Weekdays 8am – 5pm: 562-570-4302, After hours: call the Duty Officer at 562-500-5537
 - Pasadena Public Health Department:
 - Weekdays 8am – 5pm (closed every other Friday): 626-744-6089, After hours: 626-744-6043.
 - Orange County Health Public Health Services: 24 hours per day: 714-834-8180

Patient should only be sent to the ER if directed by both the local health jurisdiction and evaluating clinician

- Verify which ER patient will go to and call the ER immediately to provide with the following information
 - 1) Patient's full name and DOB
 - 2) Reason for transfer and presenting symptoms
 - 3) Possible needs for patient including precaution, if any
 - 4) Transportation method
- Communicate instructions from ER to the patient and inform Attending Clinician, Site Administrator and Lead Clinician
- Alert ambulance personnel, paramedics and ER that patient is under investigation for COVID-19

