

PCP/SCP Office: Standard procedure for walk-in patients with covid-19 risk

Screening questions for patient and all accompanying caregiver/ family member: ask immediately upon arrival and stand ≥ 6 ft from patient if possible

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| 1) Have you or a close contact traveled outside of the US or Canada in the last 30 days? | Yes/No |
| 2) Have you had a fever of greater than 100.4°F in the past 3 days? | Yes/No |
| 3) Have you had a new rash in the past 3 days? | Yes/No |

IF PATIENT RESPONDS "YES" TO 2 OR MORE OF THESE QUESTIONS:

- GIVE PATIENT SURGICAL MASK TO WEAR IMMEDIATELY AND FOR ENTIRETY OF VISIT; AND
- ASK THE BELOW TWO QUESTIONS:

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|---|--------|
| 4) Do you have a cough or shortness of breath AND have you had close contact with a laboratory-confirmed patient or patient under investigation for COVID -19 within the past 14 days? | Yes/No |
| 5) Do you have a cough or shortness of breath AND have you traveled to a geographic area with widespread cases of COVID-19 (as of March 6 th : China, Iran, Italy, Japan, South Korea) within the past 14 days? | Yes/No |

IF PATIENT RESPONDS "YES" T 2+ OF Q1-Q3 **OR** "YES" TO EITHER Q4 OR Q5 → ISOLATE PATIENT, AND:

- Team Members who conduct screening and/or room patients may wear a surgical mask if desired
- Give patient a surgical mask, if not already done; instruct them to KEEP IT ON for duration of visit
- Room patient in designated room with door closed. If no room available, obtain patient's cell phone number and ask them to wait in the car or ask to wait in a designated area. Implement Standard, Contact, and Airborne precautions when entering patient room.
- After clinician evaluation, patients who have severe symptoms, may be directed to the ER;** verify which ER patient will go to and facilitate physician to physician handoff.
- Call the ER immediately and provide with the following information:
 - 1) Patient's full name and DOB
 - 2) Reason for transfer and presenting symptoms
 - 3) Possible needs for patient including precaution, if any
 - 4) Transportation method
- Communicate instructions from ER to the patient and inform Attending Clinician, Site Administrator and Lead Clinician
- Patient has mild to moderate symptoms,** keep patient isolated and call either:
 - Los Angeles County DPH Acute Communicable Disease Control (LACDC)
 - Weekdays 8:30 am – 5 pm: 213-240-7941, After-hours: 213-974-1234 and ask for a physician on call
 - Long Beach Health and Human Services:
 - Weekdays 8am – 5pm: 562-570-4302, After hours: call the Duty Officer at 562-500-5537
 - Pasadena Public Health Department:
 - Weekdays 8am – 5pm (closed every other Friday): 626-744-6089, After hours: 626-744-6043.
 - Orange County Health Public Health Services: 24 hours per day: 714-834-8180
- Follow the local health officer's instructions for patient disposition
- Once patient is ready for discharge, keep their mask on and exit through separate door if possible



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IF PATIENT RESPONDS "YES" TO 3 OR MORE OF ANY OF THE ABOVE QUESTIONS, FOLLOW DIRECTIONS BELOW AND STOP.

1) PRIMARY OR SPECIALTY CARE STAFF:

- TAKE AN URGENT MESSAGE FOR CLINICIAN TO RETURN CALL TO PATIENT. INFORM PATIENT, "BASED ON YOUR RESPONSES, WE WILL NEED TO FOLLOW UP WITH YOUR DOCTOR AND WILL CALL YOU BACK SOON WITH NEXT STEPS."



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